

**PRIVACY POLICY:**

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

**SECURITY POLICY:**

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

**REFUND POLICY:**

We offer a 30-day Money Back Guarantee on every product except cut-to-size material, unless we cut incorrectly. Please call (781) 388-2601 or email [sales@pkcustomacrylics.com](mailto:sales@pkcustomacrylics.com) to obtain an RMA number (Return Merchandise Authorization) within 30 days of purchase date.

**SHIPPING/DELIVERY POLICY:**

Please be assured that your items will ship out within five days of purchase. We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. Sorry but we cannot ship to P.O. Boxes.

If you're trying to estimate when a package will be delivered, please note the following:

Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays.

**SHIPPING AND HANDLING COSTS:**

Flat Tiered Shipping Rate Based on Location and Amount of Order

PLEASE NOTE: Out of state orders WILL NOT be charged sales tax. In state orders will be charged 6.25% sales tax